

The Conflict Resolution Mastery Program

The complete certification that turns L&D leaders into in-house experts who stop workplace conflict at the source — in as little as 10 to 12 weeks.

1,000+
Professionals Trained

1,500+
Conflicts Resolved



95%
Satisfaction Rating

100%
Money-Back Guarantee

THE PROBLEM YOU'RE SOLVING

Your Teams Are Losing 4.3 Hours Per Week to Conflict

Traditional training falls short because most programs teach conflict management, but not the underlying emotional disconnection. When that disconnection cascades, it fuels further conflict.

Thankfully, there's a neuroscience fix. The EmC process restores emotional safety, enabling teams to focus on the work itself.



THE 3-PHASE ROADMAP

Full Certification in 10–12 Weeks

01 ASSESS (WEEK 1)

Diagnose the Real Problem

- ✓ TESA diagnostic mapping 24 emotional safety capabilities
- ✓ Individual + team-level gap analysis
- ✓ Data-driven case for intervention

02 MASTER (WEEK 2-6)

Build the Skills That Actually Work

- ✓ Slow-Motion Camera technique for reading emotional cues
- ✓ A.R.E. Framework: accessible, responsive, engaged
- ✓ 10 supervised reconnection exercises

03 CERTIFY (WEEK 7-12)

Become Your Organization's Expert

- ✓ Master the Three Stages and Nine Steps
- ✓ Develop custom curricula for your organization
- ✓ Full trainer toolkit + instructional platform



Results That Speak for Themselves

Measured improvements from biotech leaders after EmC implementation:

73%

Improvement in clear, confident communication

EMOTIONAL SAFETY & CONNECTION



95%

Improvement in resolving conflict & repairing relationships


RELATIONSHIP BUILDING & SUPPORT



58%

Improvement in navigating change with flexibility.

TEAM DYNAMICS & CULTURE



TRUSTED BY INDUSTRY LEADERS

★★★★★

Going from a \$6B operation to a \$250B operation with 16,000 employees, we were able to change the culture in record time.

Dr. Betty Uribe
Managing Director, California Bank & Trust

★★★★★

Reaching 9,000 employees, this program has transformed how we communicate. It's not just a technique – it's a new way of operating.

Chip Simmons
Business Operations, Southern California Edison

★★★★★

This is such important content and process; it should be available to all humans.

Laura Heaton
VP, Talent & Org Development, Penske



YOUR COMPLETE CERTIFICATION PACKAGE

- ✓ TESA Assessment (pre- and post-training)
- ✓ EmC Master Class — full experiential course
- ✓ EmC Trainer Certification program
- ✓ 12-month access to on-demand video modules
- ✓ EmC Practice Journal & Reconnection Forms
- ✓ EmC Workbook with structured exercises
- ✓ Access to EmC Instructional Platform
- ✓ Supervision & mastery coaching hours
- ✓ Up to 18.75 recertification credits (SHRM, ATD, ICF)

READY TO **STOP** Losing 220+ Hours to Conflict?

SCHEDULE A 30-MINUTE CONSULTATION

